

MADISON COUNTY ROAD DEPARTMENT

MAY 2017

SERVICE CALL SCHEDULE

Service Request Schedule Summary

Open Requests

| Req # | Dates | Type / Priority | Assignee / Department | Caller / Address | Location / District | | |
|--|----------------------|--------------------------------|--|-----------------------------------|------------------------------------|-----------------------------------|------------------------------|
| 20679 | 03/13/15 05/16/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.8 O-to-C | Drainage Medium Priority | Brown, Shirley Road Maintenance | Ables, Shane Alden Place | Alden Place |
| concrete busted where culvert runs into backyard. | | | | | | | |
| 21044 | 05/05/15 05/18/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.7 O-to-C | Drainage Medium Priority | Brown, Shirley Road Maintenance | Brown, Augusta Gordon Rd | Gordon Rd District 5 |
| ditches need cleaning and water is standing in rd (flooding) | | | | | | | |
| 22197 | 02/16/16 05/17/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.4 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Bradberry, Rose Twin Cedars Ln | Twin Cedars Ln District 1 |
| Culverts need to be replaced on Twin Cedars Ln off of Clarksdale, due to road flooding | | | | | | | |
| 22199 | 02/16/16 05/19/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.4 O-to-C | Drainage Medium Priority | Brown, Shirley Road Maintenance | Sledge, Scott Arrington Dr | Arrington Dr District 2 |
| Culverts clogged up, needs cleaning out | | | | | | | |
| 22527 | 04/13/16 05/04/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.4 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Valentine, Tiffany Travis Cv | Travis Cv District 4 |
| Requesting to get hole repaired in culvert if not replaced. | | | | | | | |
| 22547 | 04/15/16 05/17/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.3 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Gordon, Linda Hunters Row | Hunters Row District 3 |
| Culvert is stopped up causing yard to flood, requesting for rocks or dirt around culvert | | | | | | | |

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|---|----------------------|--|--|-----------------------------------|------------------------------------|--------------------------------------|------------------------------|
| 22733 | 05/11/16 05/11/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.3 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Melton, Sondra Ouail Ridge Dr | Ouail Ridge Dr District 3 |
| Culvert has a sinkhole at the base of it, causing the road to sink in | | | | | | | |
| 23335 | 09/23/16 05/26/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.2 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Jovner, Percy Dock Chinn Rd | Dock Chinn Rd District 5 |
| Needs culvert replaced across the road | | | | | | | |
| 23429 | 10/25/16 05/24/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.2 O-to-C | Ditching Medium Priority | Brown, Shirley Road Maintenance | Jones, Cleo Ramaqe Rd | Ramaqe Rd District 4 |
| Ditch needs to be cleaned out | | | | | | | |
| 23564 | 12/12/16 05/23/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.1 O-to-C | Drainage Medium Priority | Brown, Shirley Road Maintenance | White, Vance 118 Woodridge Dr | Woodridge Dr District 4 |
| Bad drainage sinkholes forming holes in yard. Woodridge Dr is in the Woodland subdivision in Flora. | | | | | | | |
| 23566 | 12/12/16 05/12/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.1 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Dinkelacker, Daniel Smith Carr Rd | Smith Carr Rd District 4 |
| Culvert needs cleaning out | | | | | | | |
| 23612 | 12/30/16 05/24/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.1 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Wilder, Michael Matlock Dr | Matlock Dr District 5 |
| Culvert has busted out needs replaced ASAP, and also on Sulpursprinas between Potluck Rd and Oil Well | | | | | | | |

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|--|----------------------|--|--|-----------------------------------|------------------------------------|--------------------------------------|--------------------------------|
| 23618 | 01/03/17 05/09/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.1 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Thomas, Lee Ervin Rocky Hill Road | Rocky Hill Rd District 5 |
| Culvert has a hole in it and water is standing in driveway. | | | | | | | |
| 23658 | 01/19/17 05/19/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.1 O-to-C | Road Condition Medium Priority | Brown, Shirley Road Maintenance | Fortenberry, Larry Bridge Park Dr | Bridge Park Dr |
| Pavement is sinking in, and it's holding stand still water which is causing the problem to get worst. | | | | | | | |
| 23660 | 01/20/17 05/10/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.1 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Tillis, Swaveeda Hwy 16 W | Hwy 16 W |
| Culvert is caving in | | | | | | | |
| 23669 | 01/23/17 05/11/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.1 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Harris, Mary Ann Hwy 16 West | Hwy 16 W |
| Culvert needs to be replaced, collapsed on one end, Has logs stacked on the collapsed side. On left side coming from Oil | | | | | | | |
| 23671 | 01/23/17 05/17/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.1 O-to-C | Road Condition Medium Priority | Brown, Shirley Road Maintenance | Foland, Bruce Kehle Rd | Kehle Rd District 2 |
| Road holding water and flooding when its rain | | | | | | | |
| 23709 | 02/01/17 05/11/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Murphy, Tommy Pisgah Bottom Rd | Pisgah Bottom Rd District 5 |
| Needs culvert repaired next to this address, it's staked off with flags | | | | | | | |

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|---|----------------------|--|--|---|------------------------------------|-----------------------------------|---------------------------------|
| 23721 | 02/03/17 05/19/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.0 O-to-C | Grading Medium Priority Road Maintenance | Brown, Shirley Road Maintenance | Unknown Jackson Rd | Jackson Rd District 5 |
| Cut shoulders on Jackson Rd, Gordon Rd | | | | | | | |
| 23724 | 02/03/17 05/25/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.0 O-to-C | Road Shoulder Medium Priority Road Maintenance | Brown, Shirley Road Maintenance | Bacon, Cornelius Camden Rd | Camden Rd District 5 |
| Needs shoulder work | | | | | | | |
| 23725 | 02/03/17 05/17/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.0 O-to-C | Road Shoulder Medium Priority Road Maintenance | Brown, Shirley Road Maintenance | Bacon, Cornelius Harris Road | Harris Rd District 4 |
| Needs shoulder work | | | | | | | |
| 23729 | 02/06/17 05/08/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.0 O-to-C | Culvert Repair Medium Priority Road Maintenance | Brown, Shirley Road Maintenance | Lambert, Amy Twelve Oaks Trace | Twelve Oaks Trace District 4 |
| Culvert needs dirt on it, it has started caving in with and deep drop in it | | | | | | | |
| 23731 | 02/06/17 05/12/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.0 O-to-C | Other Medium Priority Road Maintenance | Brown, Shirley Road Maintenance | Lockett, Marie Pat Lockett Rd | Pat Lockett Rd District 5 |
| Two big pine trees needs to be cut at the edge of the road at this address | | | | | | | |
| 23732 | 02/06/17 05/18/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.0 O-to-C | Culvert Repair Medium Priority Road Maintenance | Brown, Shirley Road Maintenance | Cummins, Teresa Ramaque Rd | Ramaque Rd District 4 |
| Culvert is washing out by the pond, stated that it's very dangerous | | | | | | | |

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|---|----------------------|--|--|---|------------------------------------|-------------------------------------|--------------------------------|
| 23735 | 02/07/17 05/16/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Killins, Willie Ratliff Ferry Rd | Ratliff Ferry Rd District 5 |
| Water overflowing in the ditch across from his house causing his yard to flood | | | | | | | |
| 23738 | 02/08/17 05/10/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.0 O-to-C | Culvert Installation Medium Priority | Brown, Shirley Road Maintenance | Hilton, Hope Horseshoe Ln | Horseshoe Ln District 4 |
| Needs culvert installed at new address | | | | | | | |
| 23745 | 02/09/17 05/10/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Miller, Levv Harris Rd | Harris Rd District 4 |
| Culvert is stopped up, water is washing out his property (got flags out where the culvert is stopped up at) | | | | | | | |
| 23753 | 02/13/17 05/16/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Ford, Sheldon Bridge Water | Bridge Water Dr District 3 |
| Culvert has an hole in it where the dirt is washing away | | | | | | | |
| 23756 | 02/13/17 05/22/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.0 O-to-C | Ditching Medium Priority | Brown, Shirley Road Maintenance | Henderson, Howard Gluckstadt Rd | Gluckstadt Rd District 3 |
| On the opposite side of this address, the ditch is decaying | | | | | | | |
| 23766 | 02/14/17 05/12/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.0 O-to-C | Other Medium Priority | Brown, Shirley Road Maintenance | Kuring, Archie Pat Luckett Rd | Pat Luckett Rd District 5 |
| Requesting for hill to be knock down to have entrance to property | | | | | | | |

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|---|----------------------|--|--|---|------------------------------------|--------------------------------------|-----------------------------|
| 23796 | 02/17/17 05/22/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.0 O-to-C | Drainage Medium Priority | Brown, Shirley Road Maintenance | Edwards, Rodney Toulouse Circle | Toulouse Cir District 3 |
| Backside of property on Gluckstadt Road. 6-8ft deep | | | | | | | |
| 23798 | 02/17/17 05/17/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.0 O-to-C | Culvert Installation Medium Priority | Brown, Shirley Road Maintenance | Perkins, Austin Cedar Hill Rd | Cedar Hill Rd District 3 |
| Culvert installed at this address | | | | | | | |
| 23808 | 02/21/17 05/22/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.0 O-to-C | Culvert Installation Medium Priority | Brown, Shirley Road Maintenance | Hicks, Bobby Reid Rd W | Reid Rd W District 4 |
| Needs culvert installed on new property | | | | | | | |
| 23847 | 03/01/17 05/02/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.0 O-to-C | Other Medium Priority | Brown, Shirley Road Maintenance | Long, Kelly Rhodes Ln | Rhodes Ln District 1 |
| Retention area needs cutting [Lot 16] | | | | | | | |
| 23861 | 03/02/17 05/03/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Washington, Charles Brookville Rd | Brookville Rd District 4 |
| Needs gravel or culvert repaired on driveway [potholes] | | | | | | | |
| 23864 | 03/03/17 05/25/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.0 O-to-C | Drainage Medium Priority | Brown, Shirley Road Maintenance | Hopper, Steve Germantown Rd | Germantown Rd District 3 |
| Requesting someone comes out and check the ditches because of the ditch work above his property is flooding his propo | | | | | | | |

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|---|----------------------|--|--|-----------------------------------|------------------------------------|-----------------------------------|-------------------------------|
| 23869 | 03/03/17 05/18/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.0 O-to-C | Road Condition Medium Priority | Brown, Shirley Road Maintenance | Cole, Linda Willis Rd | Willis Rd District 4 |
| Requesting some one come to check the road for erosion under the road's asphalt where the dirt has washed away | | | | | | | |
| 23877 | 03/06/17 05/05/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Cannon, James W Sowell Rd | W Sowell Rd District 1 |
| Requesting for about 6 ft to be added on, driveway not wide enough due to vehicles keep dropping off, dont need it duc | | | | | | | |
| 23886 | 03/07/17 05/08/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Mandel, David Beaufort Cir | Beaufort Cir District 4 |
| Dirt has washed away on the culvert, causing the ditch and yard to flood | | | | | | | |
| 23890 | 03/08/17 05/12/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Thompson, Adam Meadow Hills Dr | Meadow Hills Dr District 3 |
| Culvert has colapsed under driveway and needs to be replaced. | | | | | | | |
| 23900 | 03/09/17 05/11/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Collier, Edgar Gluckstadt Rd | Gluckstadt Rd District 3 |
| Culvert has collapsed under driveway and there is a strong sewer smell in the ditch....told him to call BearCreek Water abc | | | | | | | |
| 23903 | 03/09/17 05/15/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Young, Shirley Third St | Third St District 5 |
| Needs culvert replaced | | | | | | | |

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|-------|----------------------|--|---|--|------------------------------------|--|
| 23911 | 03/10/17 05/17/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.0 O-to-C | Culvert Repair Medium Priority Ditches are stopped up real bad over in Rodgers Park near Holmes Ave | Brown, Shirley Road Maintenance | Sharpe, Irene Holmes Ave District 5 |
| 23918 | 03/13/17 05/22/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.0 O-to-C | Ditching Medium Priority Ditches was dugged out down by his neighbors house, which is causing problems for him, mud, water washing out on to | Brown, Shirley Road Maintenance | Harper, Steve Germantown Rd District 3 |
| 23962 | 03/20/17 05/16/17 | Request Schedule Closed | Durations 0.0 S-to-C 35.0 O-to-C | Culvert Repair Medium Priority Culvert stopped up, water is not flowing through | Brown, Shirley Road Maintenance | Moore, Martha Simpson Dr District 4 |
| 23963 | 03/20/17 05/19/17 | Request Schedule Closed | Durations 0.0 S-to-C 35.0 O-to-C | Culvert Installation Medium Priority Needs culvert installed on new property | Brown, Shirley Road Maintenance | Moore, Martha Simpson Dr District 4 |
| 23964 | 03/20/17 05/24/17 | Request Schedule Closed | Durations 0.0 S-to-C 35.0 O-to-C | Culvert Repair Medium Priority Dirt has washed away on and around the culvert | Brown, Shirley Road Maintenance | Mandell, David Beaufort Cir District 4 |
| 23976 | 03/22/17 05/23/17 | Request Schedule Closed | Durations 0.0 S-to-C 33.0 O-to-C | Culvert Installation Medium Priority Needs culvert installed on new property | Brown, Shirley Road Maintenance | Ballard, Joseph Hwy 17 District 5 |

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|-------|----------------------|--|---|--|------------------------------------|---|
| 23982 | 03/23/17 05/25/17 | Request Schedule Closed | Durations 0.0 S-to-C 32.1 O-to-C | Ditching Medium Priority Road Maintenance Ditch needs cleaning out, due to yard flooding | Brown, Shirley Road Maintenance | Wolfe, David King Ranch Rd King Ranch Rd District 4 |
| 23983 | 03/23/17 05/25/17 | Request Schedule Closed | Durations 0.0 S-to-C 32.0 O-to-C | Culvert Repair Medium Priority Road Maintenance Culvert needs cleaning out, stopped up real bad | Brown, Shirley Road Maintenance | Jones, Albert Way Rd Way Rd District 5 |
| 23984 | 03/23/17 05/22/17 | Request Schedule Closed | Durations 0.0 S-to-C 32.0 O-to-C | Ditching Medium Priority Road Maintenance Ditches over flows, causing the river between her and her neighbors to flood causing problems to their property | Brown, Shirley Road Maintenance | Unknown, Mary Mallard Pointe Dr Mallard Pointe Dr District 1 |
| 23985 | 03/23/17 05/18/17 | Request Schedule Closed | Durations 0.0 S-to-C 31.9 O-to-C | Culvert Repair Medium Priority Road Maintenance Culvert on the road is about to collapse at any age | Brown, Shirley Road Maintenance | Herrington, Teresa Livingston Rd Livingston Rd District 2 |
| 23990 | 03/24/17 05/05/17 | Request Schedule Closed | Durations 0.0 S-to-C 31.2 O-to-C | Road Condition Medium Priority Road Maintenance The asphalt on these roads are cracking up [Lottville Rd, John Dav Rd] stated that it wasn't done right | Brown, Shirley Road Maintenance | Smith, Tony Lottville Rd Lottville Rd District 5 |
| 23992 | 03/24/17 05/24/17 | Request Schedule Closed | Durations 0.0 S-to-C 31.0 O-to-C | Culvert Repair Medium Priority Road Maintenance Dirt has washed away from up under the pipe | Brown, Shirley Road Maintenance | Evans, Charles Old Jackson Rd Old Jackson Rd District 4 |

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|---|----------------------|--|---|-----------------------------------|------------------------------------|-----------------------------------|---------------------------------|
| 23995 | 03/27/17 05/04/17 | Request Schedule Closed | Durations 0.0 S-to-C 28.1 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | George, Travon Barnes Rd | Old Natchez Trace District 2 |
| Road sinking in where culvert was recently installed across the road. | | | | | | | |
| 23997 | 03/27/17 05/11/17 | Request Schedule Closed | Durations 0.0 S-to-C 28.1 O-to-C | Ditching Medium Priority | Brown, Shirley Road Maintenance | Washington, Shirley Hickory St | Hickory St District 4 |
| Water standing in ditch. | | | | | | | |
| 24000 | 03/27/17 05/04/17 | Request Schedule Closed | Durations 0.0 S-to-C 28.0 O-to-C | Drainage Medium Priority | Brown, Shirley Road Maintenance | Simpson, Ben Sugar Hill St | Sugar Hill St District 5 |
| Requesting the ditches be unstopped because the water is flooding the yard also water is standing in ditches already | | | | | | | |
| 24002 | 03/28/17 05/23/17 | Request Schedule Closed | Durations 0.0 S-to-C 27.2 O-to-C | Road Shoulder Medium Priority | Brown, Shirley Road Maintenance | Edwards, Clyde Yandell Rd | Yandell Rd District 1 |
| On Yandell Rd, between 51and Old Canton Rd, the road shoulders needs work asap | | | | | | | |
| 24004 | 03/28/17 05/04/17 | Request Schedule Closed | Durations 0.0 S-to-C 27.1 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | House, Johnny Loring Rd | Loring Rd District 5 |
| Ditch in front of Velma Jackson needs cleaning out, due to standing water in ditch | | | | | | | |
| 24008 | 03/28/17 05/05/17 | Request Schedule Closed | Durations 0.0 S-to-C 27.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Jones, David Dummy Line Rd | Dummy Line Rd District 5 |
| Culvert needs cleaning out all the way down the ditch on one side of the road [standing water that causing mosquitos an | | | | | | | |

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|-------|----------------------|--|---|--|------------------------------------|--|
| 24009 | 03/28/17 05/10/17 | Request Schedule Closed | Durations 0.0 S-to-C 26.9 O-to-C | Culvert Installation Medium Priority Needs culvert installed | Brown, Shirley Road Maintenance | Unknown Garrett Rd Garrett Rd District 5 |
| 24012 | 03/29/17 05/16/17 | Request Schedule Closed | Durations 0.0 S-to-C 26.2 O-to-C | Ditching Medium Priority Needs ditching and culvert cleaning; road floods when it rains. | Brown, Shirley Road Maintenance | Smith, Bobbie Smith Ln Virgin Mary Rd District 5 |
| 24013 | 03/29/17 05/24/17 | Request Schedule Closed | Durations 0.0 S-to-C 26.0 O-to-C | Other Medium Priority Ditches holding water and parking lot; wants to know who's responsibility it is to fix it. | Brown, Shirley Road Maintenance | House, Johnny Industrial Drive South Industrial Dr District 1 |
| 24016 | 03/30/17 05/19/17 | Request Schedule Closed | Durations 0.0 S-to-C 25.1 O-to-C | Road Condition Medium Priority Drain under road is stopped up | Brown, Shirley Road Maintenance | Bailey, Jeffery Ratliff Ferry Rd Ratliff Ferry Rd District 5 |
| 24024 | 03/31/17 05/25/17 | Request Schedule Closed | Durations 0.0 S-to-C 24.1 O-to-C | Culvert Installation Medium Priority Needs culvert installed. | Brown, Shirley Road Maintenance | Beamon, Levie Pat Lockett Rd Pat Lockett Rd District 5 |
| 24028 | 03/31/17 05/25/17 | Request Schedule Closed | Durations 0.0 S-to-C 24.0 O-to-C | Culvert Repair Medium Priority Two culverts under road stopped up and flooding the road. | Brown, Shirley Road Maintenance | Caller Summerlin Rd Summerlin Rd District 5 |

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| 24032 | 04/03/17 Request 05/11/17 Schedule Closed | Durations 0.0 S-to-C 21.2 O-to-C | Culvert Repair Medium Priority Culvert has caved in | Brown, Shirley Road Maintenance | Walker, Susan Lake Crest Pl | Lake Crest Pl District 3 |
| 24035 | 04/03/17 Request 05/11/17 Schedule Closed | Durations 0.0 S-to-C 21.0 O-to-C | Culvert Repair Medium Priority Requesting to have road culvert check for erosion and repair | Brown, Shirley Road Maintenance | Youngblood, Troy Lake Crest Pl | Lake Crest Pl District 3 |
| 24039 | 04/03/17 Request 05/17/17 Schedule Closed | Durations 0.0 S-to-C 21.0 O-to-C | Road Condition Medium Priority Gravel has washed in road in front of house from flooding. needs sweeper to clean road | Brown, Shirley Road Maintenance | Kirkpatrick, Bobbie North Deerfield Dr | North Deerfield Dr District 5 |
| 24042 | 04/04/17 Request 05/17/17 Schedule Closed | Durations 0.0 S-to-C 20.2 O-to-C | Culvert Repair Medium Priority Road culvert is washing out | Brown, Shirley Road Maintenance | Culipher, Johnny Shamrock Dr | Shamrock Dr District 5 |
| 24056 | 04/05/17 Request 05/11/17 Schedule Closed | Durations 0.0 S-to-C 19.2 O-to-C | Drainage Medium Priority Ditch not draining | Brown, Shirley Road Maintenance | Unknown, Leroy Old Canton Rd | Old Canton Rd District 2 |
| 24057 | 04/05/17 Request 05/11/17 Schedule Closed | Durations 0.0 S-to-C 19.2 O-to-C | Road Condition Medium Priority Water flooding church property, thinks culvert needs to be higher | Brown, Shirley Road Maintenance | Robinson, Rev. Glen Mt Olive Church Rd | Mt Olive Church Rd District 3 |

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| 24059 | 04/05/17 05/16/17 | Request Schedule Closed | Durations 0.0 S-to-C 19.1 O-to-C | Drainage Medium Priority =Drainage, culvert stopped up causing water to back up on property | Brown, Shirley Road Maintenance | Kuriger, Leroy North Old Canton Rd North Old Canton Rd District 1 |
| 24063 | 04/06/17 05/05/17 | Request Schedule Closed | Durations 0.0 S-to-C 18.1 O-to-C | Road Condition Medium Priority needs repairs past the Vauhans' house, before the pipeline | Brown, Shirley Road Maintenance | Edwards, James Ben Lockett Road Ben Lockett Rd District 5 |
| 24064 | 04/06/17 05/17/17 | Request Schedule Closed | Durations 0.0 S-to-C 18.1 O-to-C | Road Condition Medium Priority Gravel areas need repair due to logging done this winter. | Brown, Shirley Road Maintenance | Jones, Terry Truitt Road Truitt Rd District 5 |
| 24066 | 04/06/17 05/22/17 | Request Schedule Closed | Durations 0.0 S-to-C 18.0 O-to-C | Culvert Repair Medium Priority Wash out Culvert near address and Hwy 22 | Brown, Shirley Road Maintenance | Chandler, Harry Castens Dr Castens Dr District 4 |
| 24070 | 04/07/17 05/09/17 | Request Schedule Closed | Durations 0.0 S-to-C 17.0 O-to-C | Drainage Medium Priority Ditch not draining, big hole holding mud and water that's washing out on to the road | Brown, Shirley Road Maintenance | Demas, Lloyd Barnes Rd Barnes Rd District 1 |
| 24081 | 04/10/17 05/10/17 | Request Schedule Closed | Durations 0.0 S-to-C 14.2 O-to-C | Road Condition Medium Priority Portion of the road gravel has washed away under the road, close to this address | Brown, Shirley Road Maintenance | Huags, Willie Rouser Rd Rouser Rd District 3 |

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| 24082 | 04/10/17 05/19/17 | Request Schedule Closed | Durations 0.0 S-to-C 14.1 O-to-C | Culvert Repair Medium Priority Ditch, culvert stopped up all the way to the sewer | Brown, Shirley Road Maintenance | White, Eunice Lorina Rd Lorina Rd District 5 |
| 24098 | 04/11/17 05/18/17 | Request Schedule Closed | Durations 0.0 S-to-C 13.2 O-to-C | Limb Cutting Medium Priority Need limbs cut near driveway, can't see ongoing traffic | Brown, Shirley Road Maintenance | Garrett, Elizabeth Stump Bridge Rd Stump Bridge Rd District 5 |
| 24099 | 04/11/17 05/15/17 | Request Schedule Closed | Durations 0.0 S-to-C 13.2 O-to-C | Culvert Repair Medium Priority Culvert has an big hole, and an 6ft drop off, which makes it difficult to go in and out driveway | Brown, Shirley Road Maintenance | Rouser, Regina Lubertha Rd Lubertha Rd District 3 |
| 24100 | 04/11/17 05/11/17 | Request Schedule Closed | Durations 0.0 S-to-C 13.2 O-to-C | Culvert Repair Medium Priority Rocks has washed away on culvert | Brown, Shirley Road Maintenance | Taylor, Ronda Yandell Rd Yandell Rd District 1 |
| 24101 | 04/11/17 05/11/17 | Request Schedule Closed | Durations 0.0 S-to-C 13.2 O-to-C | Culvert Repair Medium Priority Says county bent her culvert when they were doing some ditching in that area, causing flooding problems | Brown, Shirley Road Maintenance | Thornton, Linda Sonny's Rd Sonny's Rd District 4 |
| 24102 | 04/11/17 05/12/17 | Request Schedule Closed | Durations 0.0 S-to-C 13.1 O-to-C | Culvert Installation Medium Priority Needs culvert installed | Brown, Shirley Road Maintenance | Hunter, Beatrice McDougal Rd McDougal Rd District 4 |

Service Request Schedule Summary

Open Requests

| Req # | Dates | Type / Priority | Assignee / Department | Caller / Address | Location / District | |
|---|----------------------|--|---|-----------------------------------|------------------------------------|---|
| 24110 | 04/11/17 05/16/17 | Request Schedule Closed | Durations 0.0 S-to-C 13.1 O-to-C | Drainage Medium Priority | Brown, Shirley Road Maintenance | Hollins, Wesley Norris St District 4 |
| Water not flowing through the drains under the ground that flows across the road, causing the ditches to stop up and flood | | | | | | |
| 24112 | 04/12/17 05/24/17 | Request Schedule Closed | Durations 0.0 S-to-C 12.2 O-to-C | Road Condition Medium Priority | Brown, Shirley Road Maintenance | Unknown McDonald Rd District 3 |
| Requesting that the road be paved, also the road has washed out | | | | | | |
| 24114 | 04/12/17 05/12/17 | Request Schedule Closed | Durations 0.0 S-to-C 12.3 O-to-C | Road Condition Medium Priority | Brown, Shirley Road Maintenance | Shanks, Bill Middleton Rd District 1 |
| Called to report a washout on the road | | | | | | |
| 24116 | 04/12/17 05/26/17 | Request Schedule Closed | Durations 0.0 S-to-C 12.1 O-to-C | Road Condition Medium Priority | Brown, Shirley Road Maintenance | Berry, Art Lake Crest Place Gus Green Rd District 3 |
| He said the road needs repairs badly. He said the area where the cross drain was installed needs to be paved. He wants District 3 | | | | | | |
| 24118 | 04/13/17 05/12/17 | Request Schedule Closed | Durations 0.0 S-to-C 11.3 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Anderson, Cliff 102 Camilla Ln Camilla Ln District 4 |
| Need culvert installed | | | | | | |
| 24120 | 04/13/17 05/16/17 | Request Schedule Closed | Durations 0.0 S-to-C 11.2 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Lockett, Sarsan Lottville Rd Lottville Rd District 5 |
| Culvert is bent, gravel has washed away and big hole on both sides | | | | | | |

Service Request Schedule Summary

Open Requests

| Req # | Dates | Type / Priority | Assignee / Departmen | Caller / Address | Location / District | |
|--|----------------------|--|---|---|------------------------------------|--|
| 24121 | 04/13/17 05/24/17 | Request Schedule Closed | Durations 0.0 S-to-C 11.2 O-to-C | Drainage Medium Priority | Brown, Shirley Road Maintenance | Heritage Planters Point Dr District 1 |
| Strom drain is stopped up and is flooding the houses to the front porch and water will stand for days after rain | | | | | | |
| 24122 | 04/13/17 05/30/17 | Request Schedule Closed | Durations 0.0 S-to-C 11.1 O-to-C | Ditching Medium Priority | Brown, Shirley Road Maintenance | Hughes Sharon Rd District 5 |
| Needs ditching and culverts unstopped, needs gravel at end of driveway | | | | | | |
| 24127 | 04/17/17 05/17/17 | Request Schedule Closed | Durations 0.0 S-to-C 7.3 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Tucker, Randy Enterprise Dr District 3 |
| Requesting for extension on the South side of culvert | | | | | | |
| 24136 | 04/17/17 05/17/17 | Request Schedule Closed | Durations 0.0 S-to-C 7.0 O-to-C | Culvert Installation Medium Priority | Brown, Shirley Road Maintenance | Lockett, Sam Lottville Rd District 5 |
| Needs culvert installed. 30 feet long | | | | | | |
| 24142 | 04/17/17 05/17/17 | Request Schedule Closed | Durations 0.0 S-to-C 7.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | McDonald, Johnnv Inwood Pl North Livingston Rd District 3 |
| Pond adjacent to road caused culverts to flood over the opposite side of the road. | | | | | | |
| 24148 | 04/18/17 05/17/17 | Request Schedule Closed | Durations 0.0 S-to-C 6.2 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Unknown East Sowell Rd District 1 |
| Gravel has washed away from under the road | | | | | | |

Service Request Schedule Summary

Open Requests

| Req # | Dates | Type / Priority | Assignee / Department | Caller / Address | Location / District | |
|-------|----------------------|--|--|--|------------------------------------|--|
| 24163 | 04/19/17 05/19/17 | Request Schedule Closed | Durations 0.0 S-to-C 5.0 O-to-C | Culvert Repair Medium Priority Needs gravel on culvert | Brown, Shirley Road Maintenance | Saxon, Joe North Old Canton Rd District 1 |
| 24165 | 04/19/17 05/10/17 | Request Schedule Closed | Durations 0.0 S-to-C 5.0 O-to-C | Culvert Repair Medium Priority Ditches, culverts needs cleaning out, and needs gravel on culvert | Brown, Shirley Road Maintenance | Clayton Way Rd District 5 |
| 24167 | 04/20/17 05/09/17 | Request Schedule Closed | Durations 0.0 S-to-C 4.2 O-to-C | Culvert Repair Medium Priority Culvert crushed under driveway | Brown, Shirley Road Maintenance | Tate, Michael Saddlebrook Cv District 2 |
| 24173 | 04/20/17 05/26/17 | Request Schedule Closed | Durations 0.0 S-to-C 4.0 O-to-C | Drainage Medium Priority Water is standing in the front of house in yard, sidewalk and several houses next door. Causing possible damage to prop | Brown, Shirley Road Maintenance | Tucker, Felicia Middlefield Dr District 1 |
| 24178 | 04/21/17 05/18/17 | Request Schedule Closed | Durations 0.0 S-to-C 3.1 O-to-C | Limb Cutting Medium Priority Dead tree needs cutting down on the right-away, hanging over the road | Brown, Shirley Road Maintenance | Tyson, Robert Green Crossing Rd District 3 |
| 24184 | 04/24/17 05/24/17 | Request Schedule Closed | Durations 0.0 S-to-C 0.1 O-to-C | Culvert Repair Medium Priority Needs culvert repaired at the entrance of driveway where there's an big drop off | Brown, Shirley Road Maintenance | Chinn, Vernon Virgin Mary Rd District 5 |

Service Request Schedule Summary

Open Requests

| Req # | Dates | Type / Priority | Assignee / Departmen | Caller / Address | Location / District |
|--------------|--------------|------------------------|-----------------------------|-------------------------|----------------------------|
|--------------|--------------|------------------------|-----------------------------|-------------------------|----------------------------|

Open Requests: 102 **0.00 S-to-C Average Duration**
10.80 O-to-C Average Duration

Total Requests: 102 **0.00 S-to-C Average Duration**
10.80 O-to-C Average Duration